

Insurance System of Uzbekistan and Methods of Developing the Insurance System Based on Foreign Experiences

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Abstract. *This article compares the insurance systems of Uzbekistan and foreign countries. Legal foundations, economic factors and practices of insurance systems are studied. The insurance market of Uzbekistan, its development trends, as well as experiences from foreign insurance systems and their importance for the country's economy are analyzed.*

Key words: *Insurance, insurance market, innovative technologies, diversified, competitive, health insurance, market capitalization, Financial stability, Transparency, Trust.*

Today, the development and implementation of a wide range of insurance services that can win the trust of not only domestic but also foreign customers by insurance companies, the expansion of regional insurance services, the effective management of the financial resources of insurance companies, and the national insurance market is one of the main problems in development. The insurance system is successfully operating in many countries of the world and plays an important role in ensuring economic stability and financial security. International experiences are important in increasing efficiency, creating new products and introducing innovative technologies in the insurance sector. For example, the USA and European countries are distinguished by their advanced approaches and high competitiveness in the insurance sector. In Japan, the insurance system has achieved great success in predicting and managing natural disasters and risks. This article discusses ways to further develop the insurance system of Uzbekistan by studying the experiences of different countries in the field of insurance. The insurance system plays an important role in ensuring economic stability around the world. Insurance systems in different countries differ depending on national characteristics, economic conditions and legislation. In this article, we will consider foreign experiences in the field of insurance and analyze their specific aspects.

US Experience - The insurance market in the US is very developed and diversified. Insurance companies here offer a variety of products, including life insurance, health insurance, car insurance, and more. In the US, each state is responsible for regulating the insurance market, which increases the volatility and competitiveness of the market. Regulations adopted by national insurance associations and federal agencies help ensure the stability of insurance companies.

The German Experience - In Germany, the insurance system is also very developed and closely linked to the public insurance system. Health insurance is mandatory in Germany, and every citizen is required to be a member of a public or private insurance program. This system serves to protect citizens from health care costs. In Germany, insurance companies operate in a highly competitive environment by providing high-quality services to their customers.

The Japanese Experience - The insurance system in Japan is also extensive and heavily regulated by the government. Health insurance is mandatory in Japan, and all citizens are covered through the public insurance system. This system facilitates access to health services and creates equal opportunities for every citizen. In Japan, insurance companies are distinguished by innovative services and products, which increases competition.

The United Kingdom Experience - In the United Kingdom, the insurance system, particularly health insurance, is organized through the National Health Service (NHS). The NHS provides free health services to all citizens, which strengthens the public insurance system. Also, life insurance, car insurance and other types are widely developed in the United Kingdom and are provided by private insurance companies.

Experiences of the insurance system in different countries show that each country develops its insurance system based on its own economic and social conditions. While the insurance market in the US is diversified and competitive, the public insurance system in Germany provides coverage for citizens. Japan places great emphasis on health insurance, protecting all citizens, while the United Kingdom provides free health care through the NHS. Therefore, Uzbekistan can use the experiences of these countries in the development of the insurance system. One of the countries with a developed insurance system is Switzerland. Swiss insurance services are well-developed and comprehensive, offering a wide variety of insurance types and products. These services include:

1. Health insurance: Health insurance is mandatory in Switzerland, and every citizen and resident must have health insurance. This insurance covers most medical services, including doctor's appointments, hospitalizations, medications, and medical procedures.
2. Life Insurance: Life insurance is available in various options and provides financial protection throughout life and payouts in case of death. This type of insurance is usually used to provide financial support to relatives and friends.
3. Car insurance: Car insurance is also compulsory in Switzerland, and car owners must take out third party liability insurance. This insurance provides financial protection in case of injury or property damage to third parties as a result of car accidents.
4. Home Insurance: This insurance protects your home and its contents against fire, flood, theft, and other perils.
5. Travel Insurance: Travel insurance is designed to protect against the risks that may occur while traveling and covers medical care, loss of luggage and other emergencies.

Swiss insurance companies operate internationally and are known for their high level of service quality and reliability. At the same time, insurance products are comprehensive and tailored to the needs of customers. A few of the largest insurance companies in Switzerland stand out: Zurich Insurance Group AG - This company is Switzerland's largest insurance company with a market capitalization of \$76.29 billion. It offers comprehensive insurance services worldwide. Swiss Re AG is a global reinsurance market leader with a market capitalization of \$32.63 billion. Swiss Life Holding AG - Swiss Life specializes in the life insurance and financial services industry and has a market capitalization of \$19.31 billion. Helvetia Holding AG - This company provides comprehensive insurance services with a market capitalization of \$7.39 billion. These companies are not only the largest insurance companies in Switzerland, but also have a great influence on a global scale. When looking at the differences between Uzbekistan insurance and Swiss insurance, there are several key aspects to consider. Below are some of the main disadvantages:

1. Level of development:
 - Switzerland: The insurance market is highly developed and complex, offering a wide range of products and services. Insurers have extensive experience and are highly qualified.
 - Uzbekistan: The insurance market is relatively new and underdeveloped. The range of products and services is limited and the insurers may be less qualified.

2. Legislation and control:

- Switzerland: The insurance sector is strongly and effectively regulated. Legislation is clear and well-developed, with extensive provisions to protect customers.
- Uzbekistan: Legislation is still in the developing stage, and the level of control and regulation is low. Laws and regulations are subject to change, leading to uncertainty.

3. Financial stability:

- Switzerland: Insurance companies are very financially stable and internationally competitive.
- Uzbekistan: Insurance companies may have lower financial stability, and they are less known internationally.

4. Quality of service:

- Switzerland: The quality of insurance services is very high and more customer-oriented. Technologies and online services are widely used.
- Uzbekistan: Service quality may be lower, and customer service culture is still developing. Technology usage is lower.

5. Insurance products and types:

- Switzerland: A wide range of insurance products are available, including life insurance, health insurance, property insurance, pension plan and more.
- Uzbekistan: The range of products is limited, the main focus is on simple types of insurance.

These differences are the main disadvantages between Uzbekistan insurance and Swiss insurance. We need to eliminate these shortcomings and develop the insurance system. The insurance system of Uzbekistan is developing rapidly, and in this process the cooperation of the government, insurance companies and the population is gaining importance. For the further development of the system, it will be necessary to introduce advanced technologies, increase financial literacy and study foreign experiences. Weaknesses in the insurance system are related to many factors and can negatively affect the efficiency, reliability and fairness of the system. Below are some of the main disadvantages of the insurance system:

1. Transparency and Trust Issues: Insurance companies often make contracts and regulations complicated and unclear, which creates discomfort for customers and causes them to distrust the company.
2. Fraud and Misrepresentation: Fraud is common in the insurance system. Customers may create false claims to receive the sum insured or insurance companies may refuse to pay genuine claims.
3. High Premiums and Exclusions: Insurance premiums are often high, which limits many people's ability to get insurance. In addition, insurance contracts contain a large number of exclusions, which may not apply in the event of a loss.
4. Delay in Claim Processing: Insurance companies are often late in processing claims and making payments, which causes great inconvenience to customers.
5. Lack of Coverage: Insurance products often do not cover all possible risks, which can leave customers facing unexpected costs.
6. Complexity of Policies: Insurance contracts can be complex and customers have difficulty understanding them. This can lead to wrong decision making or misunderstanding of the insurance policy.
7. Regulatory Issues (Control Issues): In the insurance industry there are cases of violations of controls and regulations, which distorts fair competition between companies and makes it difficult to protect the rights of customers.

8. Technological Challenges: Insurance companies often lag behind in technology adoption, which hinders process automation and efficiency gains.

To overcome these gaps in the insurance system, companies and regulators need to work together, introduce technological innovations and take measures to better protect the rights of customers. . The following measures should be taken to develop insurance in Uzbekistan:

Conclusion: In conclusion, we can say that the insurance market of Uzbekistan has a great potential for development, but it is necessary to study and implement international experience. While innovation and competitiveness prevail in foreign insurance markets, they also face various global challenges. In order to strengthen the insurance sector of Uzbekistan, it is important to introduce international cooperation and advanced technologies.

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