

Information Horizons: AMERICAN Journal of Library and Information Science Innovation

Volume 01, Issue 10, 2023 ISSN (E): 2993-2777

Importance of Transport Services in Tourism

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Abstract: The main purpose of this article is that transport is one of the most important components of the economy of any country. Many years ago, man used various means to transport people and goods. With the advent of wheels and other modes of transport, modes of transport such as wagons and steam locomotives began to appear. This person began to travel faster over long distances. At present, transport with a highly developed economic and social base is one of the mechanisms of the state economy.

Keywords: transport journey, transport market, maritime transport, water transport, air transport, international bus.

INTRODUCTION

Tourism is a broad field with both economic and socio-cultural importance. It is the third most profitable in the world. Another important aspect is that it allows you to create more jobs at a lower cost. In our country, this field is developing consistently. In particular, the number of foreign tourists who visited our country in 2022 increased 3 times compared to 2021. The export of the industry amounted to 1 billion 600 million dollars. More than 11 million people traveled as part of domestic tourism programs. As a result of the establishment of a new tourism center in Samarkand, an additional 2 million tourists came there.

In fact, the potential in this field is much higher in our country. There are many tourists who want to come to our country. However, there is little content about places of interest to them, and there is a lack of programs that will keep tourists busy for 4-5 days. There are a lot of uncertainties when buying plane and train tickets several months in advance.

Providing transport services to tourists is one of the most important parts of the tourism industry. Until the 1990s, there was a single transport system that served both domestic and international tourism, including road, river, sea, rail and air transport. The share of transport service in the system of all tourist services was more than 40%. Transport trips are considered as an independent form of tourism. Transport travel is the travel of groups of tourists along developed routes using various means of transport. Transport trips are classified as follows, namely:

- according to the direction of movement (route);
- according to the type of transport used;
- on the construction of the route highway;
- according to the duration of the trip;
- according to seasonality, etc.

RESEARCH MATERIALS AND METHODOLOGY

Nowadays, traveling by bus, air and railway is common. Tourist transport trips through several types of

transport, namely: railway, bus (car); by air, by bus, etc. is done. As a type of mobile transport, it is widely used to take tourists from the airport (station) to the hotel or vice versa, as well as in independent routes, such as buses and cars. When any tourist is planning his trip, the speed of transportation to the destination, the comfort of the trip, the cost, the possibility of carrying luggage (taking into account their weight), parking places, food conditions, noise level, vibration, taking into account such factors as rest and (night) sleeping processes, environmental and, of course, safety. The more positive factors, the higher the value of the transport trip. Travel by air is carried out by both charter and scheduled aircraft. Currently, more than 400 airlines operate in air transport. Tourists from Uzbekistan use TU134, IL-62, IL-86, Boeing aircraft. In countries with developed tourism, helicopters and other means of air transport are used for tourist purposes: airships, balloons, paragliders, hang gliders, etc. Seats (seats) are divided into the following classes according to comfort conditions, meals and other factors on the plane:

- first class (F)
- business class
- economy class (U)
- other.

Air travel for tourist purposes is carried out in regular, seasonal and one-time forms. Different types of benefits have been introduced in national or individual airlines:

- seasonal;
- corporate;
- for passengers with children;
- group;
- for young families and others.

RESEARCH RESULTS

Special cards of JAYA (World Air Passenger Association), ETZ (European tourism chain) are especially popular. For passengers with such cards, for air tickets of some airlines (DELTA, SAS), for the payment of 4000 of the best hotels in the world, for the rental car payment (up to 30%), lost ticket documents on recovery, use of VIP rooms at airports, insurance and other benefits are available. Tourists travel by water on high-comfort steamboats designed for 250, 300 and 400 passengers. Cabins are divided into one-seater, two-seater, 3-4-seater and office types. The thermal cabins of this class (all) have rest and all comfort attributes: comfortable soft furniture, air conditioners, refrigerators, minibars, restaurant-bars, sauna, music salons, video cinemas are available in the cabins. Water tourist trips and excursions are carried out on river "trams", yachts, submarines, sailboats, catamarans, boats, kayaks, etc. When using railway transport in tourism, tourist trips consist of 12 passenger cars, 2-3 cars are carried out in tourist sections with a special mode of movement and direction with a restaurant, car-club. Tram and its retro versions: trolleybus, carriage, coach, etc. are often used as excursion tourist transport in foreign countries. All the above vehicles are not the property of tourist companies, but are rented, leased, etc. is used based on.

Implementation of international tourist trips includes:

- directions (routes) must be constant;
- seasonal routes (routes);
- one-time (order) directions (routes);
- a service provider for tourists going abroad and returning from abroad.

The following conditions are mandatory for regular routes:

- accuracy of direction;
- movement schedule;
- regularity of movement;

- stop at specific points.

Movement on regular international routes is carried out on the basis of a bilateral agreement between countries, and transit through a third country is carried out with the permission of the Committee of the European Economic Commission on transport. On March 1, 1973, the "Convention on the Contract for the Carriage of Passengers and Goods by Motor Vehicles" was adopted as part of the Geneva Convention. The bus driver used during the tourist trip must have a list with the names and surnames of the passengers. The following issues should be resolved when organizing international transportation by vehicle:

- technical support, repair and maintenance (on the road);
- organization of stops, gas stations, rest, meals, medical services;
- organization of communication on the highway, etc.

Shipping or insurance company:

- in the amount specified in the insurance liability contract or legislation (taken into account), for causing damage to the passenger's health;
 - due to cargo damage or non-delivery;
- assumes responsibility for the loss of cargo, etc. According to the Geneva Convention, the maximum compensation amount for each victim should not exceed 350,000 gold francs.

DISCUSSION

Motor transport in the field of tourism. Car services used in tourist care include three main directions:) organization of bus travel;) travel in private transport of tourists;) car rental. Bus trips. International bus tourism is a relatively young tourism. The beginning of its development can be traced back to the 70s. Earlier in the 20th century, various countries used buses mainly for transfers, excursions and local trips. Bus tourism is an economic type of tourism and is constantly developing for a wide range of people. Until now, there is a tendency to increase its size. Priority is given to the bus type on weekends - there are 2-3 day trips to European cities for sightseeing purposes. The second most popular are European tours lasting 1-2 weeks - with sightseeing and cognitive goals. Seasonal bus trips with organization play such a big role in other trips. In fact, there are bus tours throughout the year. Some decrease in demand is observed in January-February. It is usually one "busy" one bus for two months. According to experts, the importance of price aspects, competition in bus types is observed in the field of route and service quality. The opening of normal traffic on international routes is regulated by bilateral agreements, and transit through third countries requires the permission of the United Nations Economic Commission (ECE) Committee on Transport.

Rights and obligations of the carrier. The rights and obligations of the carrier are governed by the agreement on transport, tourist service and voucher agreement. Bus travel belongs to tourist companies, buses belonging to independent buses of the Ministry of Transport of the Russian Federation, as well as rented buses can be organized. as a rule, the Russian company works with rented buses. With such an ATP, a travel firm is finalizing a special agreement to rent a bus for tourist transportation. Travel with the use of private transport of tourists. Organization package tour car trips include all types of services except transportation.

The airport is the gateway to Uzbekistan for foreigners. In recent years, 5 new private airlines have been established, our aviation fleet has increased to 44. Last year, the number of weekly flights increased from 46 to 78, and the number of passengers increased from 6,500 to 10,000.

However, the shortage of domestic flights is 20 to Nukus and Urganch, 15 to Samarkand, 11 to Bukhara and Termiz per week. Similarly, there is a demand for 68 additional trains per week and 350 new wagons. There is a shortage of buses for tourists in Karakalpakstan, Jizzakh, Namangan and Surkhandarya.

Vehicles, which are one of the main means of transporting tourists, play an important role.

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Because the better the transportation system is, the easier it is for tourists to relax and travel. Currently, modern transport is widely used in the tourism of our republic. Convenient and comfortable minibuses and minibuses are widely used in tourist enterprises in Uzbekistan. Charter flights have been opened to travel from one country to another. Only in the tourist enterprises of the regions, if tourist facilities are well established, a wide opportunity will be created for tourists to visit these cities.

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